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**METROWATER INTRODUCES ONLINE BOOKING AND CENTRALISED BOOKING  
OF WATER TANKER LORRIES**

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Metrowater is currently operating over 6000 tanker lorry trips to supply drinking water. At present, users who want to purchase a lorry load of water from Metrowater has to call and book in the respective filling points. In order to make the process of water tanker booking more convenient for the general public, Metrowater has launched two new services.

- (1) Online Booking – Customers can visit the website of Metrowater [www.chennaietrowater.com](http://www.chennaietrowater.com) and make an online booking. Once booking is done, online confirmation SMS will be sent to the customer. In case of delay, a complaint can also be lodged online.
- (2) Centralised booking – Rather than calling the respective filling points, customers can now call the common number 45674567 for centralized booking.

Both the services have been made available from 08.05.2017. In addition to increasing public conveniences, the online and central booking system will enable centralized monitoring of the paid booking system to ensure that the principle of 'first come first served' is followed without undue delay. The existing system of booking over phone to the respective filling points will continue.

**PUBLIC RELATIONS MANAGER  
Chennai Metrowater**